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May 17, 2022

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased an Atomi Smart WiFi Ceiling Fan between 3/2/22 through 5/16/22. The item # is 1606926.

Some members may have trouble attaching ceiling fan blades with the supplied blade screws and washers. Select fans were packaged with fan blade screws that may be short, causing difficulty when attempting to attach the ceiling fan blades.

If you have trouble attaching your ceiling fan blades due to short blade screws, please reach out to Atomi Smart Technical Support at support@atomismart.com for replacement ceiling fan blade screws.

If you do not have trouble attaching the ceiling fan blades to the fan housing, there is nothing further that should be done at this time.



If you have any other issues or concerns, please contact Atomi Smart:

Email: support@atomismart.com

Telephone: 1-800-757-1440 (M-F 9am-5pm Eastern)

Web: www.atomismart.com

Social Media: Please do not hesitate to reach out to the Atomi Smart team on [Facebook](#), [Instagram](#), [Twitter](#), or on Live Chat on [AtomiSmart.com](https://www.atomismart.com)

Thank you,

Atomi Inc.
Jay Nierstheimer
Director of Sales