

January 21, 2022



IMPORTANT SAFETY NOTICE – DO NOT DISCARD

Failure to follow product instructions can result in fall injury

Rio Brands Swinging Hammock Chair (Item #2001140)

Potential Concern: Improper insertion of locking safety pins during assembly

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased the Rio Brands Swinging Hammock Chair (Item #2001140) between April 2020 and August 2021. Due to consumer reports of injuries associated with improperly assembled Swinging Hammock Chairs, ShelterLogic Group is following up with consumers at this time to ensure that the assembly instructions, which came with your Swinging Hammock Chair, are being followed.

Improper assembly of the Swinging Hammock Chair presents a safety risk and can result in fall injuries:

Please ensure that the 2 safety pins, which are permanently attached to the chair with orange straps, are correctly inserted and locked into position before and during use.



Scan the QR Code to view a video demonstrating proper assembly of your Swinging Hammock Chair. Please review the video and the assembly instructions provided with the product.



You may also contact ShelterLogic Group at 1-800-435-6601 Monday – Friday, 8:00 am – 5:00 pm Eastern for more information on the Swinging Hammock Chair and the assembly instructions.

ShelterLogic Group is proud of the quality and safety of our products; however, proper assembly by consumers is essential to ensuring the Swinging Hammock Chair meets all safety standards. Please pass this letter along to anyone to whom the Swinging Hammock Chair may have been given. We thank you for your attention to this important notice and hope you enjoy your Swinging Hammock Chair for years to come.

Sincerely,

ShelterLogic Group