



701 Rossland Road East
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Dear Costco Member,

Costco's records indicate you purchased a Forno Venetia Torino Outdoor Wood Burning Oven (Costco Item # 1243812) between August 16, 2018 and September 1, 2019.

We have identified some possible design issues with the Forno Venetia chimney cap and out of an abundance of caution recommend removing and not using the chimney cap that came with your oven. Your oven is safe to use without the chimney cap.

In some instances, the paint has not adhered to the steel properly and as a result can be prone to peel off when exposed to heat over a period of time.

Additionally, we have also experienced a very limited number of instances whereby the chimney cap partially detached from the top of the chimney due to a buildup of pressure due to moisture getting inside the cap.

We have modified the design of the cap to prevent this from happening and replacement caps are currently available.

This applies to product purchased before November 2019.

As part of our commitment to ensuring you and your family continue to have many culinary adventures with your Forno Venetia oven we would like to send you a new chimney cap.

Please contact us to confirm your current address and include the serial number from the back of your oven. We will ship a new replacement chimney cap once we have confirmed your serial number

Email: customerservice@slrintl.com

Or by mail at:

SLR International Ltd
701 Rossland Road East
Suite # 453
Whitby, Ontario Canada
L1N 9K3

Best Regards,

SLRIntl