





IMPORTANT SAFETY NOTICE NEW REMEDY AVAILABLE

November 16, 2022

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased one of the following items:

Item # 1387992	Item # 1239461
Generac XT8000E 8000 Watt Portable Generator	Generac XT8000EFI Electric Injection Generator
October 11, 2019 – May 1, 2021	April 16, 2018 – September 12, 2020
	

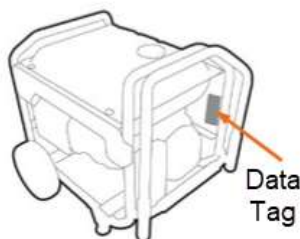
These items are included in a safety recall that Generac is conducting in cooperation with the United States Consumer Product Safety Commission and Health Canada.

An unlocked handle can pinch a finger against the generator when the generator is moved, posing a risk of finger crushing or amputation. Always use the locking pin when moving or lifting the unit.

If you still own this generator, please immediately stop using the recalled portable generator, unless the locking pin has been inserted to secure the handle in place before and after moving the generator. You may return the product to a Costco warehouse to obtain a full refund. Alternatively, you may contact Generac for free repair kit that consists of a set of spacers to move the handle away from the frame, eliminating the pinch point. If the handle is not installed correctly, you will not be able to use the locking pin to secure the handle in both the up position and down position. It is important to install this new repair kit, even if you installed the original repair kit provided after our initial notice in July, 2021.

Customers who responded to the original recall will automatically be sent a new kit. If you did not respond to the original recall, you may contact us to obtain a free repair kit toll free at 844-242-3493, Monday through Friday 8:00 a.m. to 5:00 p.m. Central. You may also request the cover kit online at [Generac.com/handlespacer](https://www.generac.com/handlespacer). Please have your model and serial number available so that we can process your request.

The model and serial numbers can be found on the data tag located on the interior panel of the generator near the handle.



We sincerely apologize for any inconvenience.